

## Font problems

Are you experiencing font related problems? Does your application complain about a particular font? Is your application crashing because of a font? Over the past couple of years we've had several phone calls relating to font problems. Almost all the problems have been connected with QuarkXPress and the Mac OS. To offer a general help with the most common problems this issue of Footnote aims to offer a solution to them.

## QuarkXPress corrupt font alert

An early problem was a corrupt font alert while printing or exporting as a PDF on the Mac OS. Quark would produce an alert message stating that a certain font may be corrupt and may be substituted by Courier. The alert can be triggered even if the font is not actually corrupt and is otherwise usable. Quark's solution to this was to offer a free download called the *FontAlertSilencer XT*. Information about this can be found at [http://www.quark.com/service/desktop/support/techinfo/view.jsp?faq\\_id=386](http://www.quark.com/service/desktop/support/techinfo/view.jsp?faq_id=386).

## Font crashes QuarkXPress

A few calls we received related to fonts actually crashing QuarkXPress. It was more difficult to find a solution as the reports seemed random—some computers were OK, some were not.

The initial thing to do is to clear the font caches. These became apparent in an earlier version of Mac OS 10. Type Designers ran into problems whilst developing fonts by adding and removing them from the system. The caches remained from the previous version of the font which confused the system. Type designers became aware that they needed to remove and trash the *AdobeFnt.lst* files. This solved the initial errors, but more followed. Eventually an application was developed that cleared the caches. This application is called *Font Finagler* and is available at <http://homepage.mac.com/mdouma46/fontfinagler/>. Another application that offers font cache clearing is *OnyX*, available at <http://www.titanium.free.fr/pgs/english.html>. These both solved earlier problems, but its an application happily called *FontNuke* that actually solves the nasty Quark issue. This is available to download at <http://www.jamapi.com/pr/fn/>.



FontAlertSilencer.xnt



Font Finagler



OnyX



FontNuke